



Director-
Negotiations Support

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April 5, 2000

Mr. David A. Huberman
Regulatory Counsel
SCC Communications Corp.
6285 Lookout Road
Boulder, CO 80301

Dear Mr. Huberman:

This is to acknowledge receipt of your letter dated March 27, 2000, requesting commencement of negotiations on behalf of SCC Communications Corp. in compliance with our mutual good faith obligations under the Telecommunications Act of 1996. I understand that SCC Communications desires to interconnect with SBC's services to provide local exchange service in California and Texas.

Patti Hogue will be the lead negotiator for SBC assigned to work with SCC Communications. You may contact Patti on 214-464-8099 to schedule an appropriate time and place for your initial meeting. Also, please let Patti know of any specific discussion items that you want incorporated into the agenda for this meeting.

To facilitate the upcoming discussions, I have signed and enclosed two Mutual Confidentiality and Nondisclosure Agreements to mutually protect the proprietary nature of our meetings. Please sign both documents and return one original to me. We look forward to meeting with you and negotiating a mutually acceptable agreement that will meet the approval of the appropriate regulatory commissions.

Sincerely,

Jack R. Smith

Enclosures